

PRE-ADMISSION PROCESS AND USE OF INFORMATION

By providing us with this pre-admission information, we will be able to prepare the necessary documents in order to streamline the process on the day of your admission at the Mediclinic hospital.

In this pre-admission form, you will be providing Mediclinic with personal information about yourself, your next of kin, other contacts, as well as details about the person who is responsible to pay the hospital account. By completing the form, you confirm that you have the consent of all the persons whose information is provided to be given to Mediclinic. Mediclinic is committed to protecting the privacy and security of this personal information.

We will use this personal information and your healthcare information to facilitate your actual admission, but also to:

- Deliver appropriate healthcare and treatment which includes sharing your personal information and healthcare records with employees and third parties (such as nurses, pharmacists and your doctors) involved in your care;
- Conduct patient experience surveys;
- Plan, manage and audit the health services provided;
- Prepare statistics about the clinical outcomes; and
- Claim for the service rendered on your behalf where there is involvement of a medical aid fund or insurer.

By proceeding with this online pre-admission process, you authorise Mediclinic to share the personal information as set out herein, as well as your healthcare information as set out above. This includes sharing your information with your medical aid fund or insurer and their contracted representatives dealing with your hospitalisation. You acknowledge that, should any of the aforementioned parties be your employer, then you understand that the information may also be available to your employer.